



STILL THE ONLY ALL IN ONE SOLUTION

## AUTO ATTENDANT NIGHT ANSWERING VOICEMAIL ON HOLD SMS

### FEATURES

#### Automatically answer and transfer incoming calls.

As a "virtual receptionist", the Compact II will assist your receptionist to handle calls during peak periods.

#### Greet your callers according to the time of day and week.

The Compact II is real time, so it can be programmed to say "Good Morning" or "Good Afternoon."

#### Takes messages for your staff.

Compact II provides up to 50 Voicemail boxes.

#### Provide callers with options once they arrive at your mailbox.

Callers can choose to either leave a message, be forwarded to another number (eg. mobile phone) or be returned to reception.

#### External notification that a message has arrived.

The Compact II can call staff on their mobile phone and play their Voicemail messages moments after they arrive.

#### Catch all calls after hours, on weekends and during holidays.

Customers can leave messages for individual staff when the Compact II automatically switches to after hours mode. Today, people expect to be answered regardless of the time of day. Give your clients the opportunity to ring day or night.

#### Entertain and inform callers with a customised On Hold message.

Promote your company every time a call is placed on hold, with tailored marketing messages mixed with music.

*See reverse for detailed features*

If you can't answer every incoming call

If there is no one to answer your phones professionally after hours

If you don't have a back-up for every extension

If you don't have a professional, affordable On Hold solution

If you have switched to ISDN or have an indial number range

**YOU NEED THE COMPACT II  
IT IS... THE ANSWER**

**NOW INCLUDED  
WHEN ORDERED OEM:**

**Professionally recorded  
day and night greetings**

Up to 1 minute of recording included



## Compact II includes:

### DETAILED FEATURES

#### Voicemail

- Compact II - P2 up to 50 Voicemail boxes
- Compact II - P4 up to 50 Voicemail boxes
- Voicemail notification via handset (watch for flashing light)
- External notification (to any mobile or landline)
- Access mailbox internally or remotely
- Time and date stamping of all voicemail messages
- Ability to record personalised greeting message
- Transfer options from voicemail to the operator
- Transfer options from voicemail to Auto Attendant
- Transfer options from voicemail to external numbers, such as mobile phones

#### Auto Attendant - "The Virtual Receptionist"

- Automatically answers calls when staff are busy
- Can automatically answer and place callers on hold until staff are free
- Provides day, night, lunch and holiday menus
- Can direct incoming calls to any one of 8 menus
- Can direct calls to any one of 50 voicemail boxes
- Can direct calls to any one of 10 external phone numbers (KTS dependant)
- Direct Internal Subscriber Access (DISA) directly dial any extension from any one of the 8 Auto Attendant menus
- Option to record 8 personalised Auto Attendant menus
- Information Line capability - up to 8 messages

#### Call Transfers

- Can direct incoming calls to any extension
- Can direct incoming calls to any voicemail box
- Can direct incoming calls to any external number (ISDN & phone system permitting)

#### Night Answering

- Your calls will continue to be answered and directed to information menus or voicemail boxes after hours
- Automatic activation of after hours answering
- Manual activation of after hours answering at the press of a button on your console

#### Other Key Features

- 2 or 4 port capacities
- Fully digital has no moving parts
- Storage media - solid state flash disk. 8 hour capacity
- Time and date functions
- Menus controlled by 3 different time zones, Day 1, Day 2, Night
- Remote support - system changes such as new messages, volume adjustment, Auto Attendant greetings or time and date
- Professionally recorded messages remotely downloaded via PC
- On Hold hardware included (you only need to pay for the messages)
- No power failure re-setting. Compact II will retain all information, menu settings and mail box information

*Please note - some features are phone system dependant*

## Optional features:



M2 On Hold provide total support for your on hold needs.

[www.m2onhold.com.au](http://www.m2onhold.com.au)

Professional message on hold services

Up to 10 On-Hold channels per system

Flexible message play modes

Pre-programmed sequence of messages

Timed messages can be programmed to play by date and/or time and/or weekday

Eliminate the fear of out-of-date information with the Compact II On Hold System



#### AUDIO PRODUCTION

- Professional recording studio & production
- Script writing
- Voice Talent
- Music

## E-SMS

E-SMS - A breakthrough solution that makes SMS management convenient, easy and affordable. Simply purchase SMS credits as and when required.

Instantly send messages to your sales team; important reminders, change of appointment times or locations. Advise clients of new products or contract renewal dates. You can even schedule and personalise SMS messages.

**SEND AND RECEIVE SMS DIRECT FROM YOUR DESKTOP**



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