

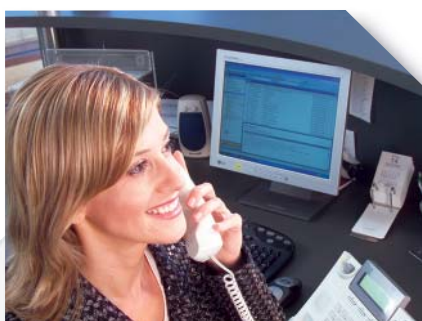


It's no secret that the solution works better when services, together with products, create solutions aligned with business needs and opportunities.

Your company is about to invest in a new telephone system. Perhaps the old one is overloaded, or perhaps you are moving to new or larger premises or maybe you are wishing to take advantage of new technology. Here's your chance to make sure you don't get caught in the technology trap. With LG Nortel you get a flexible system that can cover all your current needs. It will grow with your company, from 4 extensions to 500+, and is designed to keep pace with technology. These solutions integrate with

the local and public network to enable users to communicate anywhere, anytime, and anyplace using a range of mediums and devices.

You can best realize these benefits with a solution that has been scoped and deployed effectively. By properly assessing and addressing critical business and technical requirements prior to implementation, you can prevent costly delays, improve service quality, and deploy a solution that meets your business needs now and in the future.





Effective Planning for Smooth Deployment

LG-Nortel systems AriaCare services helps identify and proactively address crucial solution technical and business issues before you expend time and resources implementing your LG-Nortel solution.

LG-Nortel systems engineers and Channel Partners with years of experience deploying these solutions assess your needs and can work with you and certified Channel Partners to help you get the most out of your purchase. LG-Nortel systems are market leaders in business telecommunications and applications integration and are uniquely able to identify critical gaps in the technical and operational aspects of deployments.

Benefits

AriaCare service helps you successfully deploy an LG-Nortel solution. Drawing on extensive experience, proven practices, and advanced tools, LG-Nortel engineers and Channel Partners help you achieve a range of benefits, including substantial cost savings, increased sales coverage and productivity gains. This is accomplished by reducing the time required for successful deployment; working with your voice staff to transfer the knowledge required to operate and manage the new solution; and guiding you through each phase of planning, architecting and implementation providing constant feedback along the way.

AriaCare Service helps you:

- Avoid expensive, time-consuming, and disruptive redesign through proper planning and design early in the lifecycle
- Reduce the risk of downtime by using proven techniques and training processes for proper implementation

- Decrease implementation time by helping ensure that testing activities and processes are clearly defined and based on LG-Nortel training and practices
- Increase LG-Nortel systems solution reliability and efficiency with correct implementation based on proper architectural objectives, low-level design, and solution implementation plan

Why AriaCare Services

AriaCare Services make our systems, networks, applications, and the people who use them work better together.

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The AriaCare approach to services defines the activities at each phase of the lifecycle to help ensure an excellent experience. With a partnership that joins the forces of LG-Nortel systems, our skilled network of Channel Partners and our customers, we achieve the best results.

Availability

AriaCare services are available through LG-Nortel systems or LG-Nortel systems Channel Partners nationally. Details might vary by region, particularly in remote areas of Australia.

For more information about AriaCare services contact your LG-Nortel systems Channel Partner or directly at:

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